



1. Home (<https://www.gov.uk/>)
2. Births, deaths, marriages and care (<https://www.gov.uk/browse/births-deaths-marriages>)
3. Lasting power of attorney, being in care and your financial affairs (<https://www.gov.uk/browse/births-deaths-marriages/lasting-power-attorney>)

Claim a power of attorney refund

You can get part of your application fee back if you applied to register a power of attorney from 1 April 2013 to 31 March 2017.

This applies to lasting powers of attorney ([LPA](#)) and enduring powers of attorney ([EPA](#)).

You can only claim a refund if you made the power of attorney in England or Wales.

Who can claim a refund

You can make a claim if you're:

- the 'donor' - the person who made the power of attorney
- an 'attorney' - appointed by the donor in an [LPA](#) or [EPA](#)

The refund must be paid to the donor.

You only need to make one claim per donor, even if you made more than one power of attorney.

How much you'll get

How much you get depends on when you paid the fees. You'll also get 0.5% interest.

You can still claim a refund even if you don't know when you paid the fees.

When you paid the fee	Refund for each power of attorney
April to September 2013	£54
October 2013 to March 2014	£34
April 2014 to March 2015	£37
April 2015 to March 2016	£38
April 2016 to March 2017	£45

You'll get half the refund if you paid a reduced fee ('remission').

How to claim

- It takes about 10 minutes to claim online.

You'll need the donor's UK bank account number and sort code.

You must claim by phone if:

- the donor doesn't have a UK bank account
- the donor has died
- you're a court-appointed deputy

You can also claim by phone if you don't have a computer or can't use one easily.

Claim a refund online (<https://claim-power-of-attorney-refund.service.gov.uk/start>)

Claim by phone

Contact the Refunds Helpline.

Refunds Helpline

Email: poarefunds@justice.gsi.gov.uk

Telephone: 0300 456 0300 (choose option 6)

Textphone: 0115 934 2778

Monday, Tuesday, Thursday, Friday 9am to 5pm

Wednesday 10am to 5pm

Find out about call charges (<https://www.gov.uk/call-charges>)

After you've claimed

It takes up to 12 weeks for your claim to be processed.

If your claim is approved, the refund will be paid to the donor's bank account.

You can appeal a decision if your claim is rejected - contact the Refunds Helpline.